

Refund Policy

The following policy applies to all TJJF national competitions or training sessions. Please read this policy carefully before completing your registration and payment.

Policy details

Unless explicitly stated otherwise within specific terms and conditions related to a particular competition or training session, all entry fees paid for participation in TJJF national competitions and training sessions are non-refundable. Once your registration is confirmed and payment has been processed, we are unable to offer refunds if you are unable to attend or choose not to participate.

This policy is in place due to the pre-arranged costs incurred in organising and delivering these events and programmes. These costs may include, but are not limited to, venue hire, staffing, insurance, equipment, marketing, and administrative expenses, which are often committed to based on the number of registered participants.

Your statutory rights

Nothing in this Refund policy affects your statutory rights under the Consumer Rights Act 2015 or other applicable UK legislation. Specifically, you have the right to receive services that are provided with reasonable care and skill, and at a reasonable price (if not agreed beforehand). In the event that the competition or training session is significantly not as described, or is not provided with reasonable care and skill, you may have rights to remedies under the Consumer Rights Act 2015, which could include a refund in certain circumstances.

Cancellation or significant changes by TJJF

In the unlikely event that we cancel a competition or training session, or make significant changes to the date, time, or venue that render your participation unreasonably inconvenient, we will offer you the option of:

- A full refund of the entry fee paid; or
- a transfer to a comparable future event or training session (subject to availability).

Our liability for cancellation or significant changes will be limited to the entry fee paid.

Transfer of entry

In some circumstances, and subject to our prior written agreement, we may consider allowing you to transfer your entry to another individual for the same

competition or training session, provided that the transferee meets all eligibility criteria. A reasonable administrative fee may be charged for such transfers. Requests for transfers must be made in writing to tjf@jitsufoundation.org at least 5 days prior to the event. We reserve the right to refuse any transfer request at our sole discretion.

Exceptional circumstances

While our general policy is no refunds, we may consider requests for refunds in truly exceptional circumstances on a case-by-case basis. Any such decision will be at our sole discretion, and you will be required to provide supporting evidence.

If you have any questions regarding this Refund policy, please contact us at tjf@jitsufoundation.org

Agreement

By completing your registration and payment, you acknowledge that you have read, understood, and agree to TJJF Refund policy.

Reviewed May 2025